

## Administrative meaning

Kotter (Kotter, 1999) of Harvard University defined management as the ability to deal with complex situations. Good management creates order in terms of having a formal plan. There is a clear organizational structure and has supervision to ensure that operations are carried out according to the plan

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Schermerhorn (1999) defines “administration” (Administration) to be used in high-level management. Emphasis is placed on key policy formulation and senior management plan formulation. Is a popular term used in public administration (Public Administration) or used in government agencies, and the word "executive" (Administrator) refers to executives working in government organizations. or non-profit organization